



Name: Gail Alexander

Company: Vital Services

Position: Hotel Services Manager

What benefits you see having our learners in your department (your staff, wards etc)?

Rewarding because we can support them into full time employment, see them develop and their confidence build and produce job skills that they didn't know they had. Supporting the students allows the staff the opportunity to see the importance of an inclusive and diverse workforce and how they can adapt their approach to support. When the students are on the wards the clinical and facilities teams support and build a rapport with the students. Everyone within the trust has their best interest and development at heart.

How the partnership works?

Works well, we have a good working relationship. I look forward to inducting the students each year. Seeing them develop throughout their time at BW and grow their personalities. Staff at Calthorpe are always on hand to support and advise, they have built an excellent working relationship with the managers and team on site. They go above and beyond in making reasonable adjustments and make us aware of targets given to the students. We often have lunch together with the students and it gives us a chance to express our concerns, if any and build a personal relationship.

Why you would recommend other employers getting involved?

I would say this is probably the most rewarding aspect of my role. It is fulfilling for all of the staff and it brings all the staff together and boosts morale.